

# Fiesta & Focus Owners\*: Transmission Customer Satisfaction Update

**Ford is announcing new actions related to DPS6 transmissions in certain Fiesta and Focus vehicles in the U.S. and Canada. These actions are:**

- Extending warranties for DPS6 automatic transmissions, covering the clutch, related hardware, and repairs for seven (7) years or 100,000 miles for:  
**2014MY through to 2016MY Focus vehicles built between July 4, 2013 to Nov 5, 2015**  
**2014MY and 2015MY Fiesta vehicles built from July 4, 2013 to Oct. 15, 2014**
- Reimbursing customers in these groups who have previously paid for repairs that would now be covered under this warranty extension.
- Notifying and providing another opportunity for a small percentage of customers to get the free software update they need for earlier warning if a transmission control module begins to fail and will replace modules free of charge if needed.

## COVERAGE DETAILS HISTORY

Fiesta or Focus built before <b>July 4, 2013</b>	→	<ul style="list-style-type: none"><li>• 7 years or 100,000 miles on the clutch and related hardware (announced July 2014)</li><li>• 10 years or 150,000 on the transmission control module (announced Feb 2015)</li></ul>
Fiesta built between <b>July 4, 2013 to Oct. 15, 2014</b>	→	<ul style="list-style-type: none"><li>• 7 years or 100,000 miles on the clutch and related hardware (announced Aug 2019)</li><li>• 10 years or 150,000 on the transmission control module (announced Feb 2015)</li></ul>
Focus built between <b>July 4, 2013 to Nov. 5, 2015</b>	→	<ul style="list-style-type: none"><li>• 7 years or 100,000 miles on the clutch and related hardware (announced Aug 2019)</li><li>• 10 years or 150,000 on the transmission control module (announced Feb 2015)</li></ul>
Fiesta which was built from <b>October 15, 2014 onwards</b>	→	<ul style="list-style-type: none"><li>• This vehicle has all the latest transmission updates</li><li>• The standard transmission warranty on these vehicles is 5 years or 60,000 miles</li></ul>
Focus which was built from <b>Nov 5, 2015 onwards</b>	→	<ul style="list-style-type: none"><li>• This vehicle has all the latest transmission updates</li><li>• The standard transmission warranty on these vehicles is 5 years or 60,000 miles</li></ul>

\*U.S. and Canada

